

Kaloxa Terms of Service

Last Updated: September 5, 2026

1. Acceptance of Terms

These Terms are between you and Sascasa LLC DBA Kaloxa.app ("Kaloxa," "we," "us," or "our"). By registering for, accessing, or using Kaloxa (the "Service"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree, do not use the Service.

2. Eligibility

You must be at least eighteen years of age and a resident of the United States to register for or use the Service. By registering, you represent and warrant that you meet these requirements.

3. Registration and Membership

Registration and completion of membership is done through the Kaloxa website. The six-month Challenge Membership includes full access to the mobile application and entry into the six-month weight loss challenge (the "Challenge"). You may pay \$99.99 once or select six monthly payments of \$19.99, totaling \$119.94. Both payment options provide the same membership benefits. Paying in full saves \$19.95, or about seventeen percent, compared with the monthly option.

The monthly option consists of six scheduled installments and does not continue as an open-ended monthly membership after the sixth successful payment.

4. The Challenge

The Challenge begins January first and runs through the last day of June. You must submit your required starting photographs, weight, and video between January first and January seventh through the mobile application. After you submit the complete baseline requirements, you receive full access to the app while administrator verification takes place in the background; you do not need to wait for approval to begin using your dashboard, workout plan, meal plan, or tracking features.

If an administrator identifies a problem with your submission, Kaloxa will notify you of the affected evidence, what must be corrected, and the applicable resubmission deadline. A pending review does not by itself remove access. Failure to resolve an identified problem within the applicable grace period may result in disqualification.

Ongoing verification requires two submissions per month: one in the first half of the month and one in the second half, consisting of a live in-app body photo and a live in-app photo on a scale. A two-day grace period applies to each submission deadline. Failure to submit within the required window and grace period may result in disqualification from the Challenge.

Challenge winners are determined by the percentage of body weight lost, not raw pounds lost, and will be announced during the first week of July. Prizes are as follows: first place, ten thousand dollars; second place, five thousand dollars; third place, twenty-five hundred dollars.

If you are disqualified from the Challenge for any reason, including failure to submit required verification within the applicable window or failure to resolve a monthly payment within its seven-day grace period, you will lose access to the Service entirely and will not receive a refund.

5. Payments, Monthly Grace Period, and Refunds

Membership fees are billed according to the payment option selected during registration. Under the monthly option, each \$19.99 installment is due on its scheduled due date. If an installment fails or is not paid when due, you have a seven-day grace period after that due date to resolve the outstanding payment, and access remains active during those seven days.

Kaloxa will notify you when a monthly payment fails or is missed and will send another notice as the grace period is running out. You remain responsible for maintaining current contact and payment information. If the installment remains unpaid after the seven-day grace period, you are disqualified from the Challenge and your access to the app and Service ends. Payment after disqualification does not automatically reinstate Challenge eligibility.

Refunds are available only if requested within three days of becoming a paid member. No refunds will be issued after this three-day period has elapsed, including after disqualification, except where otherwise required by law.

6. Health and Safety Disclaimer

Kaloxa provides personalized fitness and nutrition guidance for general informational purposes only. It is not a substitute for professional medical advice, diagnosis, or treatment. Consult a physician before beginning any new diet or exercise program, particularly if you have any pre-existing medical conditions, injuries, or concerns. Results vary between individuals, and Kaloxa makes no guarantee of specific outcomes.

7. User Conduct

You agree to provide accurate information during registration and onboarding, including any injuries, physical limitations, or medical conditions relevant to your training and nutrition plan. You agree not to submit fraudulent, manipulated, or misleading verification photos or videos.

8. Intellectual Property

All content, features, and functionality of the Service, including the Coach Tyson and Chef Pierre personas, are owned by Kaloxa and are protected by applicable intellectual property laws.

9. Limitation of Liability

To the fullest extent permitted by law, Kaloxa shall not be liable for any indirect, incidental, special, or consequential damages arising from your use of the Service, including any health outcomes resulting from your participation in the Challenge or use of personalized plans.

10. Termination

We reserve the right to suspend or terminate your access to the Service at our discretion, including for violation of these Terms, disqualification from the Challenge, or an unresolved monthly payment after its seven-day grace period.

11. Changes to These Terms

We may update these Terms from time to time. Continued use of the Service after changes are posted constitutes acceptance of the revised Terms.

12. Contact Us

If you have questions about these Terms, please contact Sascasa LLC DBA Kaloxa.app at info@kaloxa.app.

This document is a draft prepared for internal review and has not yet been reviewed by an attorney. Legal review is recommended before publishing.